



Decision: Investigation into Incident dated February 18, 2018 Involving Transit Fare Inspectors

At its meeting on July 10, 2018, the TTC Board adopted the recommendations in the staff report as follows:

It is recommended that the TTC Board:

1. Receive the Investigation Report dated June 28, 2018 regarding the Investigation into Incident dated February 18, 2018 Involving Transit Fare Inspectors.
2. Direct the Chief Executive Officer to:
 - a. Finalize and implement the Policies and Procedures Manual for Transit Fare Inspectors, setting out clearly the role and responsibilities of the Transit Fare Inspectors by July 31, 2018
 - b. Provide clear direction on the role of Transit Fare Inspectors as it relates specifically to use of force
 - c. Review the uniform of the Transit Fare Inspector position to ensure it is consistent with the direction of the Transit Fare Inspector role and ensures a clear distinction between Transit Fare Inspectors and Transit Enforcement Officers; and
 - d. Undertake community outreach and public education campaigns focused on the role and responsibilities of Transit Fare Inspectors and Transit Enforcement Officers; and
 - e. Advance regular diversity, inclusion and human rights training as part of the Transit Fare Inspectors' bi-annual refresher program.