



Minutes

Toronto Transit Commission Board

Meeting No.: 2031

Meeting Date: Thursday, April 11, 2019

A meeting of the TTC Board was held in Committee Room 2, Toronto City Hall, 100 Queen Street West, Toronto, Ontario on Thursday, April 11, 2019 commencing at 10:05 a.m. The meeting recessed at 10:07 a.m. to meet as the Committee of the Whole. The Board reconvened the public session at 1:05 p.m.

Present at Committee of the Whole

J. Robinson (Chair), A. Heisey, Q.C. (Vice-Chair), B. Bradford, S. Carroll, J. De Laurentiis, J. Karygiannis, R. Lalonde, J. McKelvie, D. Minnan-Wong and J. Osborne (Members), R. Leary, B. Leck, G. Piemontese, K. Watson, M. Atlas, K. Lee and C. Finnerty were present.

G. Downie, C. Greenwood, K. Llewellyn Thomas, M. MacRae, F. Monaco, S. Reed Tanaka, J. Ross, S. Sperling, J. Taylor, D. Wright, S. Ambrozy, S. Conforti and S. Milloy were present for Item 4.

D. Magisano (Mayor's Office) and R. Van Fraassen (Chair's Office) were also present.

J. Robinson was in the Chair.

Present at Public Session

J. Robinson (Chair), A. Heisey, Q.C. (Vice-Chair), B. Bradford, S. Carroll, J. De Laurentiis, J. Karygiannis, J. McKelvie, R. Lalonde, D. Minnan-Wong, J. Osborne (Members), G. Downie (Chief Transit Expansion Officer – acting), C. Greenwood (Chief Service Officer), B. Leck (Head of Legal & General Counsel), K. Llewellyn-Thomas (Chief Customer Officer – acting), M. MacRae (Executive Director – Human Resources), F. Monaco (Chief of Infrastructure and Engineering), G. Piemontese (Chief People Officer), S. Reed Tanaka (Chief Capital Officer), J. Ross (Chief Operating Officer), S. Sperling (Executive Director – Corporate Communications – acting), J. Taylor (Chief of Staff), K. Watson (Deputy CEO - Operations), R. Wong (Chief of Vehicles – acting), D. Wright (Chief Financial Officer), M. Atlas (Associate General Counsel), S. Conforti (Head of Finance/Treasurer), J. Fraser, S. Green (Senior Communications Specialist – Media & Issues Management), S. Haskill (Manager, Project Development and Coordination), L. Lui (Senior Planner, Transit

Service), J. Murray (Chief Project Manager - Construction), M. Picard-Cousins (Manager – Customer Experience), K. Lee (Head - Commission Services) and C. Finnerty (Co-ordinator – Secretariat Services) were present.

J. Robinson was in the Chair.

Declaration of Interest - Municipal Conflict of Interest Act

Nil

Minutes of the Previous Meeting

Commissioner Bradford moved that the Board approve the minutes of the meeting held on Wednesday, February 27, 2019.

The motion by Commissioner Bradford carried.

Business Arising Out of the Minutes

Nil

Public Presentations

Vice-Chair Heisey moved the following motion:

1. That the length of public presentations be limited to 3 minutes.
2. That questions of speakers by Board Members be limited to 3 minutes, with one round of questions per Member.
3. That questions to staff from Board Members be limited to 3 minutes in total, with one round of questions per Member.
4. That speaking times for all Board Members be 3 minutes, with one round of speaking per Member.

A recorded vote was requested.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, De Laurentiis, Lalonde, McKelvie, Minnan-Wong, Osborne

Opposed: Commissioner Karygiannis

Absent: Commissioner Carroll

The motion by Vice-Chair Heisey carried on a vote of 8-1.

Item No. 5 Bylaw to Govern TTC Board Meeting Proceedings – Update
(Supplemental Report) (Referred from January 10, 2019 meeting) (Deferred from
February 27, 2019 meeting)

Alan Yule
Adam Cohoon
Miroslav Glavic

The Board received the deputations for information.
(See Item No. 5 for minute)

Item No. 9 Temporary Customer Service Assistance

Miroslav Glavic

The Board received the deputation for information.
(See Item No. 9 for minute)

Item No. 12 Fare Policy Changes: PRESTO Tickets

Alan Yule
Adam Cohoon
Miroslav Glavic
Susan Bender

The Board received the deputations for information.
(See Item No. 12 for minute)

Item No. 13 Routing Changes – Junction Area Study

Raymond Kennedy, President, Richview Terrace Tenants Association

The Board received the deputation for information.
(See Item No. 13 for minute)

Item No. 15 Results of the King Street Transit Pilot

Alan Yule
Anna Lermer
Neal Desai
Adam Cohoon

The Board received the deputations for information.
(See Item No. 15 for minute)

Item No. 16: City of Toronto Report – EX4.1: Toronto's Transit Expansion Program – Update and Next Steps

Alan Yule
Carlos Santos, President, ATU 113

The Board received the depositions for information.
(See Item No. 16 for minute)

Presentations/Reports/Other Business

1. TTC Recognized as One of Canada's Best Diversity Employers

Chair Robinson announced that the TTC has been recognized as an employer with an exceptional workplace diversity and inclusion program. Chair Robinson reviewed the selection criteria and reasons why the TTC was selected as the recipient of the award. She further advised that this is the second year that the TTC has been recognized with this award and congratulated staff for their achievement.

Following the announcement, Chair Robinson presented staff with the award.

2. Chief Executive Officer's Report – April 2019 Update

The Board received the Chief Executive Officer's Report – April 2019 Update for information.

3. Approved Minutes of the Advisory Committee on Accessible Transit (ACAT) General Monthly Meeting for January 31, 2019

ACAT Chair Mazin Aribi introduced this item.

Following the ACAT Chair's comments the Board received for information the approved minutes from the Advisory Committee on Accessible Transit (ACAT) General Monthly Meeting of January 31, 2019.

4. Update on Benefits Fraud Labour Arbitration Cases

It is recommended that:

1. The TTC Board adopt the confidential recommendation.
2. Authorize that the information provided in Confidential Attachment 1 remain confidential in its entirety, as it contains information subject to solicitor-client privilege and information about labour relations or employee negotiations.

Approved

5. Bylaw to Govern TTC Board Meeting Proceedings – Update (Supplemental Report) (Referred from January 10, 2019 meeting) (Deferred from the February 27, 2019 meeting)

It is recommended that the TTC Board:

1. Make no changes to Section 13 c) of the Bylaw to Govern TTC Board Meeting Proceedings.
2. Approve the recommendations as set out in the January 10, 2019 Report (which is attached as Attachment 2 to this Supplemental Report).

Approved

6. Response to the TTC Board's Proposal for a Joint Meeting of the TTC and Metrolinx Boards

On a motion by Vice-Chair Heisey, this item was deferred to the next regular meeting of the TTC Board.

7. Making Lansdowne Station Accessible

It is recommended that the Board authorize the:

1. Award of Contract B45-6 Easier Access Phase III Lansdowne Station to J.J.McGuire in the amount of \$17,778,685.50 inclusive of all taxes on the basis of lowest total bid price.

Approved

8. Malvern Garage – Hoist Replacement in Bus Repair Area

It is recommended that the Board authorize the:

1. Award of contract H60-4, Malvern Garage Hoist Replacement in Bus Repair Area to Maystar General Contractors Inc. in the amount of \$5,593,500 inclusive of all taxes on the basis of lowest total bid price.

Approved

9. Temporary Customer Service Assistance

It is recommended that the TTC Board:

1. Authorize the award of Proposal No. P31PE18942 for Temporary Customer Service Assistance to the following three companies, in the noted upset limit amounts, in Canadian funds, each for a duration of three years on the basis of the lowest average All-Inclusive Hourly Billing Rate (AIHBR):

Firm	Upset Limit Amount
Bagg Inc., operating as Bagg Managed Resources (Bagg)	\$5,000,000
Manpower Services Canada Limited (DBA Manpower)	\$5,000,000
TBM Services Group Inc. (TBM)	<u>\$5,000,000</u>
Total Upset Limit	\$15,000,000

Approved

10. Line 2 East Extension (Formerly Scarborough Subway Extension) Purchase Order Authorization Amendment

It is recommended that:

1. The Board authorizes the contract amendment to Hatch Corporation (Hatch), increasing the contract award value for Contract FE85-2 Tunnel Design by \$7.5M bringing the total upset limit amount to \$40.1M. This is in addition to an interim authorization (Contract Amendment No.6) that was issued to Hatch in January 2019 in the amount of \$2M.

Approved

11. Financial Update for the Year Ended December 31, 2018 and Major Projects Update

The TTC Board received this item for information.

12. Fare Policy Changes: PRESTO Tickets

Vice-Chair Heisey moved the following motion:

That staff report back to the June 12, 2019 meeting on PRESTO fare policy options along with a status update on the PRESTO program.

The motion by Vice-Chair Heisey carried.

Commissioner Karygiannis moved the following motion:

That staff commence refunding tokens for as long as customers have them available for return.

Chair Robinson moved that the motion by Commisisoner Karygiannis be amended, as follows:

That staff include in the June report the impacts of refunding tokens for as long as customers have them available for return.

The motion by Chair Robinson carried and the motion by Commissioner Karygiannis was ruled redundant.

Commissioner Minnan-Wong moved the following motion:

That staff be requested to report back on those matters and schedules that have yet to be agreed upon with PRESTO.

The motion by Commissioner Minnan-Wong carried.

The TTC Board adopted the report recommendations, as follows:

It is recommended that the Board:

Approve the following fare policies as outlined in the Comments section in this report:

1. Allow for PRESTO one-ride and two-ride Tickets to be priced as a single fare, equivalent to the adult cash price
2. Allow the sale of a Day Pass PRESTO Ticket as follows:
 - a. valid for one (1) person entry;
 - b. valid for unlimited travel between the hours of 3:00 a.m. until 2:59 a.m. the following business day;
 - c. price aligned with legacy TTC Day Pass; and
 - d. available for use any day of the week, including statutory holidays

3. Allow for PRESTO Tickets to expire as follows:
 - a. in 90 days after purchase for those purchased at subway stations (Fare Vending Machines [FVMs]), Shoppers Drug Mart (retail channels), TTC Customer Service; and
 - b. in one (1) year after issue for bulk purchases
4. Allow for exchanges to be provided for expired and unused PRESTO Tickets as follows:
 - a. exchanges for valid fare of equal value; and
 - b. exchanges up to one (1) year after expiry only

Correspondence submitted by: TTCriders (TTCriders Accessibility Committee), Guy Parrotta, Susan Bender (Fair Fare Coalition), TABIA

Brief submitted by: Susan Bender (Fair Fare Coalition)

13. Routing Changes – Junction Area Study

It is recommended that the TTC Board:

1. Endorse the implementation of the bus route changes detailed in this report for the St Clair Avenue West and Dundas Street West corridors effective in Q4 2019.
2. Approve the new 189 STOCKYARDS bus route including:
 - a. Routing via West Toronto Street and Old Stockyards Road, where service does not currently operate today;
 - b. Operations in all periods Monday to Friday, Saturday, and Sunday.

Approved

14. City Council Transmittals – Executive Committee Item 3.1 Engagement with the Province on Toronto’s Transit System - Q1 2019 Status Report, Executive Committee Item 3.12 Save Our Subway – Ensuring Torontonians Know the Facts

The TTC Board received this item for information.

15. Results of the King Street Transit Pilot

J. Hayward, Director, Project Design & Management, Transportation Services, City of Toronto, was present to respond to questions with respect to the report.

Commissioner Karygiannis moved the following motion:

That City Council consider approving access for TTC Wheel-Trans contracted taxis through the King Street Transit Priority Corridor when working with Wheel-Trans customers in the same manner as TTC streetcars and Wheel-Trans vehicles.

The motion by Commissioner Karygiannis carried.

The TTC Board adopted the report recommendations, as follows:

It is recommended that the TTC Board:

1. Endorse the findings of the joint City-TTC report, attached, entitled “The Future of King Street: Results of the Transit Pilot”, to be considered at Executive Committee on April 9, 2019 and City Council on April 16, 2019.
2. Request that City Council approve the recommendation in the “The Future of King Street: Results of the Transit Pilot” that King Street continue to operate as a Transit Priority Corridor between Bathurst Street and Jarvis Street.
3. Request that the City further monitor and assess the late-night performance of the King Street Transit Priority Corridor to inform the consideration of changes to improve transit operations.
4. Note that TTC staff, in collaboration with the City, will initiate discussions on longer-term improvements to the King Street Transit Priority Corridor to be aligned with track reconstruction planned for 2023.

Correspondence submitted by: TTCriders

16. City of Toronto Report – EX4.1: Toronto’s Transit Expansion Program – Update and Next Steps

C. Murray, City Manager, City of Toronto, addressed the TTC Board with respect to the subject report.

The TTC Board received this item for information.

17. Automatic Train Control Re-Baselining and Transit Systems Engineering Review

Commissioner Lalonde moved the following motion:

That the CEO of the TTC implement a function independent of the project management that would review major project implementation and report quarterly to the CEO and to the TTC Board on the status of major projects and their compliance with TTC project management policies.

The motion by Commissioner Lalonde carried.

Chair Robinson moved the following motion:

That the Board direct the Chief Executive Officer, Toronto Transit Commission, to report back to the Toronto Transit Commission at the first meeting following any indication that the Automatic Train Control (ATC) project may be delayed beyond the September 2022 in-service date.

The motion by Chair Robinson carried.

The TTC Board adopted the staff recommendations, as amended, and as follows:

It is recommended that the Board:

1. Endorse the re-baselining of the project;
2. Direct staff to include any changes to schedule and budget in the 2020 – 2029 Capital Budget submission; and
3. Direct staff to continue to report to the Board through the Major Projects section of the quarterly Financial Update.

18. Line 1 Capacity Requirements – Status Update and Preliminary Implementation Strategy

Commissioner Bradford moved the following motion:

Request the Chief Executive Officer of the TTC to report back in the TTC's Five-Year Service Plan on the feasibility of the use of buses to address overcapacity, crowding, and safety on Line 1 during rush hour using a dedicated bus lane on Yonge Street.

The motion by Commissioner Bradford carried.

The TTC Board adopted the report recommendations, as follows:

It is recommended that the Board:

1. Endorse the Line 1 Capacity Requirements - Status Update and Preliminary Implementation Strategy, as described in this report, and the next steps to continue to define the requirements to achieve capacity improvements and accommodate forecast demand;
2. Direct staff to report back to the Board at Stage-Gate 1, no later than Q3 of 2020, with a preliminary Business Case, updated preliminary cost estimate and schedule;
3. Forward this report to the City Manager for consideration and integration into the City's 2020 Capital Planning and Budget Process and Long Term Fiscal Plan;
4. Forward this report to the Chief Administrative Officer at the Regional Municipality of York to support discussions on Line 1 capacity requirements and for consideration in their Capital Planning and Budget Process; and
5. Forward this report to the Province for consideration in their study and planning processes.

Correspondence submitted by: Councillor Mike Layton

19. Line 1 State-of-Good Repair Capital Works

It is recommended that:

1. The Board endorse the proposed program approach of the Line 1 Subway State-of- Good Repair capital work projects; and
2. The Board direct staff to continue to report on an annual basis in the Major Projects Update of the Financial Update.

Approved

20. Subway Closures – 2018 Review and 2019 Forecast

It is recommended that the TTC Board:

1. Endorse the 2019 subway closure plan and direct staff to report on changes; and
2. Forward this report to the General Manager, Transportation Services, City of Toronto for information.

Approved

21. Automatic Train Control Consultant Contract Amendment

It is recommended that:

1. The Board authorize an amendment to contract C31PV06860 to extend the schedule time and to increase the upset limit amount by \$13,000,000 CAD for Parsons to continue the specialized engineering consultant services required to support the Line 1 Automatic Train Control project for an in-service date of September 2022 for TTC's Line 1.

Approved

22. Notice of Motion – Request for Report on Policies Regarding the Collection of Personal Information (Fare Inspection Program)

Commissioner Carroll moved the following motion containing friendly amendments from Commissioner Bradford:

1. The TTC Board direct the Chief Executive Officer report back to the July 10, 2019 meeting on the policies and procedures currently in place to govern the enforcement, training, collection, retention, access, sharing, and destruction of all personal information collected as part of the fare inspection program, and that this report include a breakdown of the demographic information of those individuals who have had their information collected in the past 2 years.
2. That the report include an Equity Impact Evaluation.

The motion by Commissioner Carroll carried.

23. Notice of Motion – Implementation of a Bus Service Pilot Project – Village Green Square

Commissioner Karygiannis moved the following motion containing friendly amendments from Chair Robinson:

That this item be referred to staff for consideration as part of the public consultation and planning work that will be undertaken this year in support of the TTC's Five-Year Service Plan, being brought to the Board in December 2019.

The motion by Commissioner Karygiannis carried.

24. Notice of Motion – Wheel Flats & Noise Issues on Line 2

Commissioner Bradford moved the following motion, as amended:

1. Request TTC staff report back to the July 10, 2019 TTC Board Meeting on noise complaints and repair/replacement processes related to wheel flats on Line 2, further to and/or including the ongoing investigation being conducted by the National Research Council of Canada (NRC) and TTC in partnership:
 - a. Include counts on wheel turnover and timelines for repairs vs. replacement for wheel flats
 - b. Include decibel readings on noise from wheel flats
 - c. Root causes of the noise, including aspects of the subway vehicle braking system

The motion by Commissioner Bradford carried.

25. Notice of Motion – Feasibility of Adding Leslie Street Stop to 953 Steeles East Express

Commissioner Carroll moved the following:

1. The TTC Board request that the Chief Executive Officer report back to the Board on the feasibility of adding a stop at Leslie Street to the 953 Steeles East Express, including a breakdown of the relevant ridership numbers.

The motion by Commissioner Carroll carried.

26. Correspondence from Councillor Pasternak – Providing Bus Service to Residents in the Stanley Green Neighbourhood

Chair Robinson moved the following motion:

That this item be referred to staff for consideration as part of the public consultation and planning work that will be undertaken this year in support of the TTC's Five-Year Service Plan, being brought to the Board in December 2019.

The motion by Chair Robinson carried.

The meeting adjourned at 5:35 p.m.